

## Integrated EDI for Microsoft Dynamics 365 Finance & Operations

### Enhance Cooperation with Your Trading Partners

TrueCommerce has developed a fully integrated EDI module for Microsoft Dynamics 365 Finance & Operations that automates the flow of data exchanged between companies and their customers/suppliers and 3PL partners.

EDI-to-ERP integration is particularly important for businesses working under tight deadlines. Any errors in message exchange can have a damaging effect on fulfillment, making efficient and reliable communication vitally important.

TrueCommerce's end-to-end EDI integration easily and efficiently converts your outgoing electronic documents to the format preferred by your trading partners, while documents coming in from your trading partners are converted into the correct format for your Dynamics F&O system.

As a result, you can automatically exchange orders, invoices, packing slips and other important business documents between your ERP system and your trading partners' systems via the TrueCommerce platform.

### TrueCommerce Managed Service

TrueCommerce EDI is delivered as a Managed Service. We enable businesses to transform EDI from a potentially expensive but unavoidable overhead into a business opportunity by allowing you to concentrate on your core competences.

We take the complexity out of EDI by monitoring and maintaining your solution while forming a vital part of your team. We help you transact electronic documents with your trading partners and translate these messages in your preferred formats, removing strain on internal IT teams.



### Key benefits:

- No time-consuming and error-prone manual processes. TrueCommerce integrates your EDI with Dynamics 365, including AR and AP transactions.
- Automatically exchange documents directly from your ERP system to your trading partners' systems via TrueCommerce's EDI platform in the format your trading partners prefer.
- Minimal or no need for internal operation, monitoring and support.
- Built in process controls ensure data integrity, reduce errors and minimise refunds.
- Improved customer service

## **EDI INTEGRATION BUILT EXCLUSIVELY FOR MICROSOFT DYNAMICS 365 FINANCE & OPERATIONS**

### **A Seamless Integration That Increases Efficiency and Improves Customer Satisfaction**

- Support sales and purchase orders, order confirmations, advanced shipping notifications/despatch advises and invoice transfers.
- Get notified of incorrect pricing on incoming orders via automatic alerts.
- Automatically import incoming packing slips matched against the original purchase order.
- Receive and send credit notes.
- Validate incoming invoices.
- Automatically upload and download documents to/from Microsoft Dynamics 365 Finance & Operations.
- Cross-reference your suppliers' data to match yours.

### **Built-In Process Controls Ensure Data Integrity, Reduce Errors and Minimize Refunds**

- Configurable business rules enhance processing speed and accuracy and allow you to determine when to send notifications for manual handling.
- Tailor specific rules on a per-client basis to improve customer service.
- Validate completed fields before transactions are made. In the event of missing data, you will receive an alert. This means that the invoicing and payment process will not be delayed as a result of incomplete or faulty data. Through the TrueCommerce integration you can validate everything, from pricing data to delivery address.
- Support for multiple pricing tiers. An automatic price verification notifies you in the event of a price difference.
- Other checks include verifying order and item numbers before transferring data into Microsoft Dynamics 365 F&O.



### Streamlined Communication to Your Third-Party Warehouse

- Automatically create outgoing shipping orders in Microsoft Dynamics 365 F&O from the pick list.
- Notifications from the warehouse will update existing shipments with package and shipment information (e.g., tracking numbers, weight and quantity). The solution also supports information such as batch and serial numbers, as well as the total number of shipments.
- Outbound ASNs or Despatch Advises can easily be sent to your customers based on the information from the Shipping Advice.

### Always Updated

As a certified Microsoft partner, we ensure that our module is always up to date and follows Microsoft Release Waves. The module also receives new functionality on an ongoing basis, which is developed based on customer-specific feedback.

Also, our EDI integration is continuously adapted to market requirements and gets new functionality that can optimize your workflows.

### EDI Is Just the Beginning!

If you exchange documents across sales channels and national borders, it is important to increase automation with a solution that can handle large amounts of data quickly and error-free.

TrueCommerce offers the complete solution with integrations that create added value for your business and connect it to your entire supply chain.



**TrueCommerce  
delivers native  
integration with top  
ERP systems:**



[Read our ERP Guide](#)

### Connect to Marketplaces

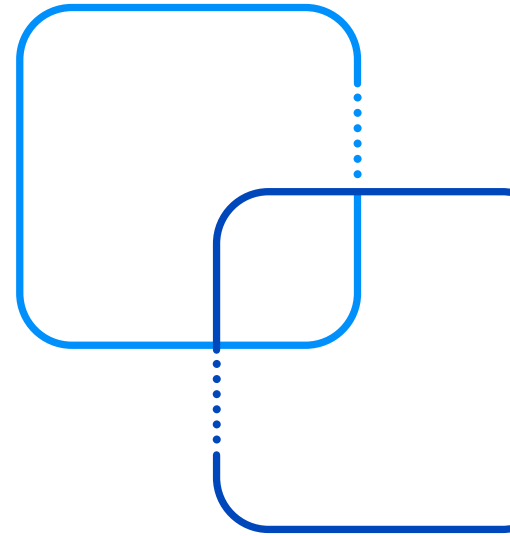
Connect Microsoft Dynamics to leading online marketplaces like eBay, Walmart, Google, AliExpress, and more than 100 other global marketplaces. Automatically exchange order, fulfillment, customer, and inventory data between marketplaces and Microsoft Dynamics—no more retyping. TrueCommerce can also integrate Microsoft Dynamics with Amazon Seller Central or Vendor Central to automatically move order and inventory data between Amazon and Microsoft Dynamics. Plus, create new customers in Microsoft Dynamics automatically for orders from your eCommerce and drop ship channels. The system checks for existing customers to prevent duplication and offers greater visibility into your online shoppers!

### Connect to Storefronts

Link Microsoft Dynamics to leading online storefronts, including Shopify, WooCommerce, BigCommerce, and Adobe Commerce (Magento). Process online orders in minutes and automatically update pricing and inventory between your online store and Microsoft Dynamics.

### Integrate with Retailer APIs

Integrate directly with your trading partners' API platforms. Our API integration lets you exchange data in real time for increased accuracy, higher performance, faster order processing, and lower costs. Keep inventory up to date with inventory feed automation and enjoy fully supported map updates for ongoing compliance.



**Now our TrueCommerce EDI is cloud-based, integrates with our ERP, and the functionality and usability has improved dramatically. Our order-taking is almost completely automated now.”**

**Derek Hagan**

Trenditions  
Director of Business Systems



Call us today at **888.430.4489** or visit [www.truecommerce.com](http://www.truecommerce.com)

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### About TrueCommerce

TrueCommerce is a high-performing global supply chain network that provides fully integrated, end-to-end supply chain visibility and management. We help businesses reach their true supply chain potential. That's why thousands of companies—from SMBs to the global Fortune 100, across various industries—rely on us.